# 『振興五倍』 的 K8S 監控 可觀察性分析

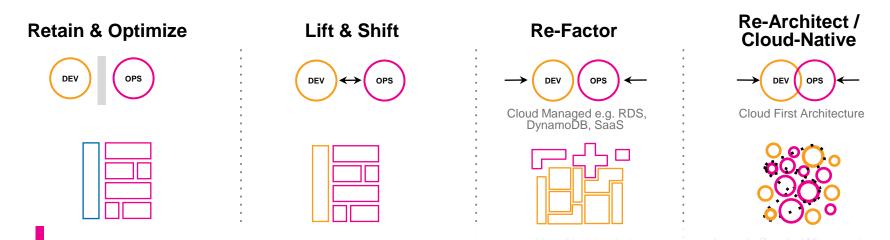
**Daniel Yeung** 

Splunk Taiwan 資深技術顧問



#### 每個企業,正在經歷『雲和容器』演進歷程

To increase velocity, agility and responsiveness



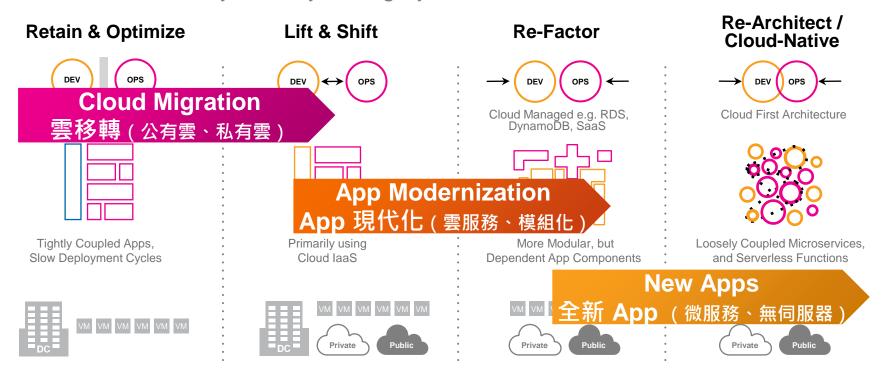
"By 2025, 85% of organizations will run containers in production, up from less than 30% in 2020". 2025 年會有 85 % 移到容器執行。

Gartner, Dec 14, 2020



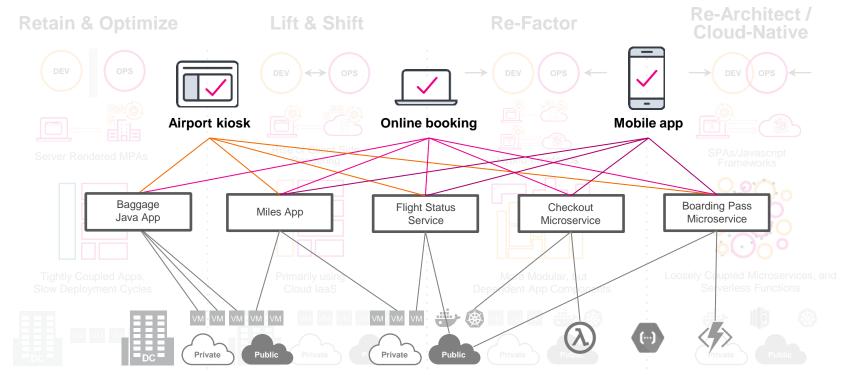
# 進行中 雲移轉、App現代化、新架構App上線

To increase reliability, velocity and agility



### Your World has Never Been More Complex

App現代化、容器架構、雲服務,帶來更多複雜度



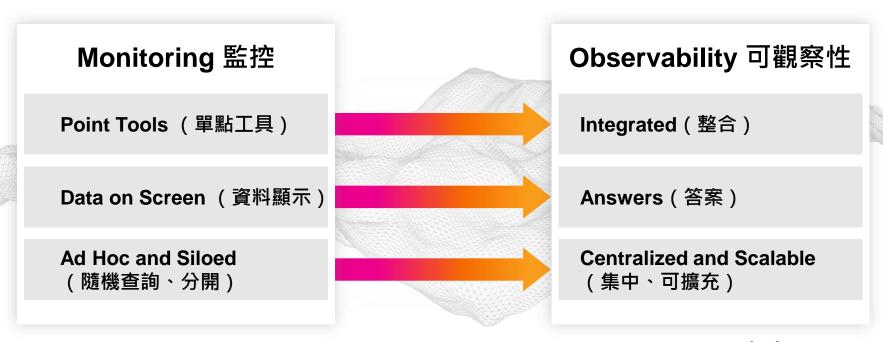
Databases, App Servers, VMs in private datacenter 企業自有機房 ELB + RDS + MongoDB + AWS EKS AWS 服務 Serverless functions on Azure and GCP Azure 和 GCP

splunk > turn data into doing

#### **Observability Is the Future**

### 傳統監控做不到,需透過『可觀察性』監控

Traditional monitoring doesn't work anymore



#### What's Required for Full-Stack and Observability End-to-End 點對點

『可觀察性』 必要需求

(效能、追蹤、日誌)

Full-Stack **Analytics**and **Powered** 分析驅動 **Metrics** 點對點 完整套件 **Traces** Open Telemetry Logs Scalable

> Enterprise-Grade 企業等規模產品

### Splunk 推出 Observability Cloud

#### 可觀察性

#### 雲服務

- Full-Stack, End-to-End
- Analytics-Powered
- Enterprise-Grade

OpenTelemetry-Native



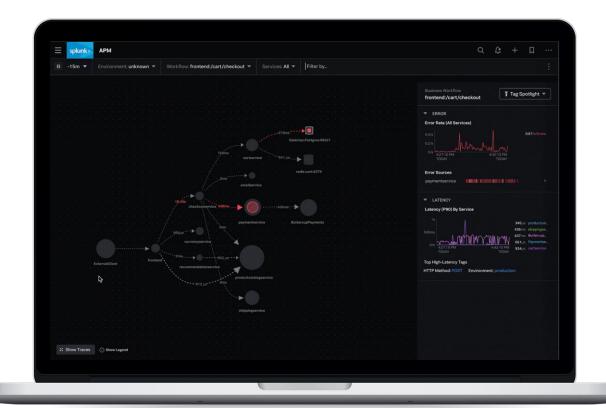
# Analytics-Powered

#### 分析驅動

No more dead-end investigations

Connected and contextualized data

- Pattern detection for more accurate alerting
- Directed troubleshooting

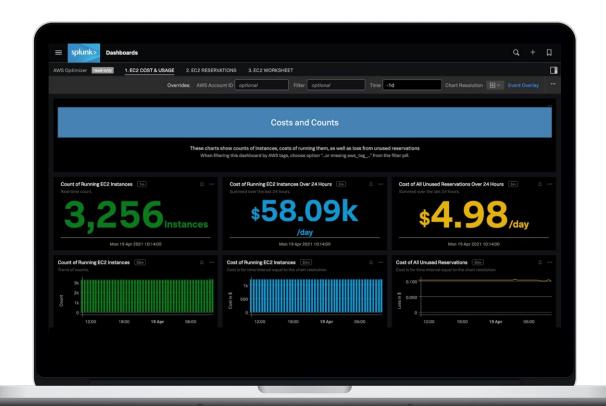


# **Enterprise Grade**

#### 企業等級

Scale confidently with predictable costs and enterprise controls

- Observability as a Service
- Best-in-class performance and scale
- Trusted by 91 of the Fortune 100



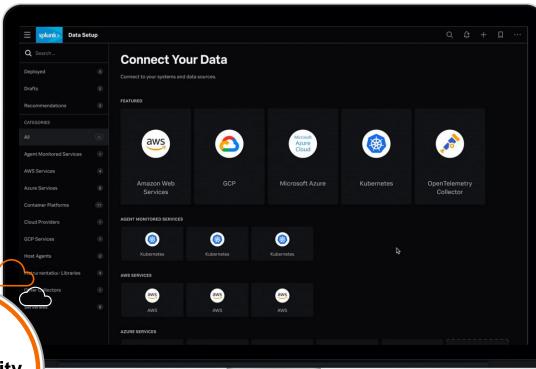
#### Open Telemetry-Native

## 開源 Agent

Single, open standardsbased agent for metrics, traces, logs and more for more control and greater ROI



Splunk Observability Cloud



## Splunk Observability Cloud 提供上百種整合

Hundreds of out-of-the-box integrations with tech that customers use every day

#### **Client Libraries**

Function Wrappers Lambda Extension

#### **OTel Collector**

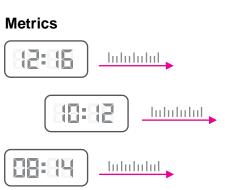
- for Linux
- for Windows
- for Kubernetes

**Cloud Integrations** 

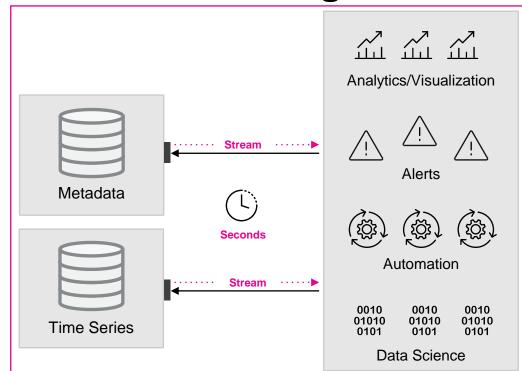




# Observability Cloud 即時收集資料架構: Streaming Metrics Architecture Provides Insights in Seconds



- Two separate DBs for high scalability
- Streaming system for instant visibility
- Unified platform for a single source of truth



Unified Platform



#### Splunk Infrastructure Monitoring 其磁建 亞 医

Real-time streaming metrics platform

- On-prem, hybrid/ multicloud monitoring
  - Linux
  - Windows
  - VMware
  - Public clouds: AWS, Google Cloud, Azure
- Kubernetes and containers monitoring
- Serverless Monitoring
- Automatic service discovery
- Analytics-driven accurate alerting
- Over 200+ pre-built integrations for immediate visibility & monitoring



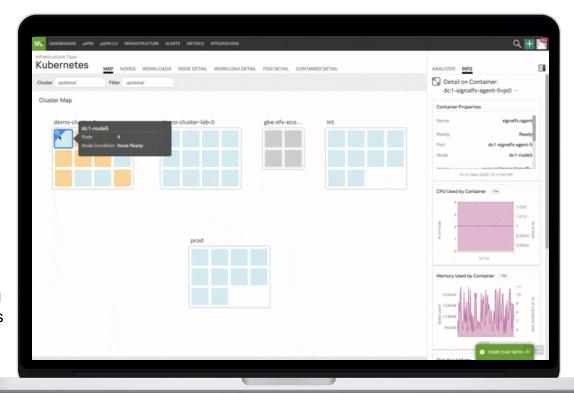


## Splunk Kubernetes Navigator K8S 即時監控

Real-time observability for containerized deployments

- Fully Automated Kubernetes Monitoring
- At-a-glance visibility into all K8s clusters
- Drill Downs within seconds

- Kubernetes Analyzer for Al-driven troubleshooting
- Splunk Cloud logs in context



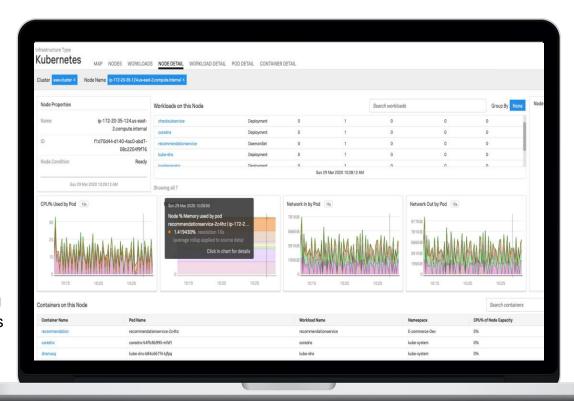


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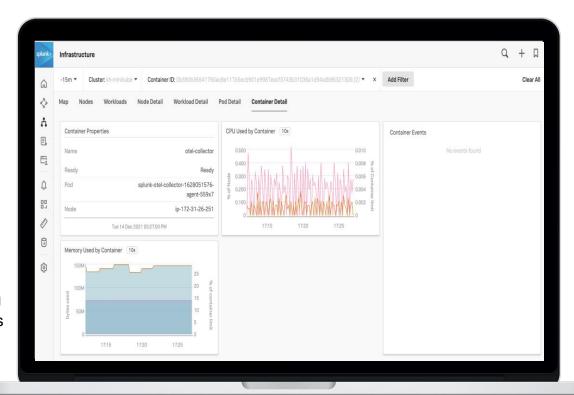


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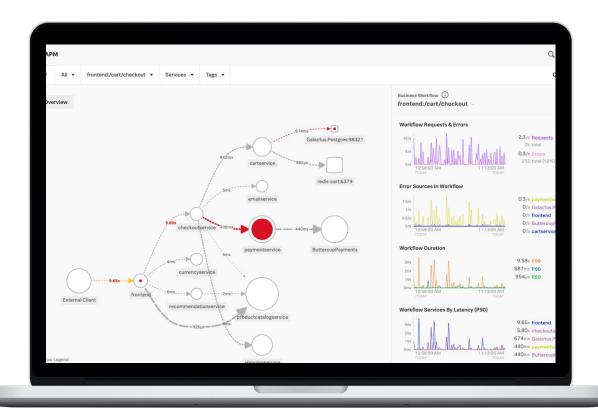
### **Splunk APM**

#### 應用程式管理

Application Monitoring and Troubleshooting

- Lightweight, open instrumentation
- Rich, dynamic service map
- Full-stack correlation

- NoSample™ full-fidelity ingestion
- Unlimited cardinality explorationsearch across any tag or dimension (UserName, TransactionID, Geography, etc.)
- Speedy UI, analytics & drilldowns
- Al-driven alerting and directed troubleshooting

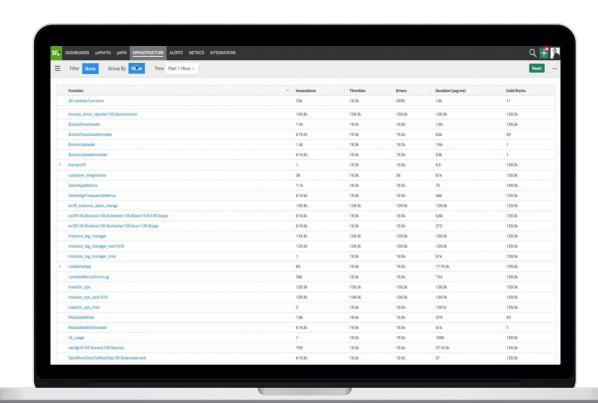


# **Serverless Monitoring**

### 無伺服器服務 監控

AWS Lambda, Google Cloud Functions, and Azure Functions

- Any Language, Any Runtime for AWS Lambda using Splunk Extension without the need for instrumentation
- Deep insights into performance and cost
- Key business performance metrics in real-time with function wrappers





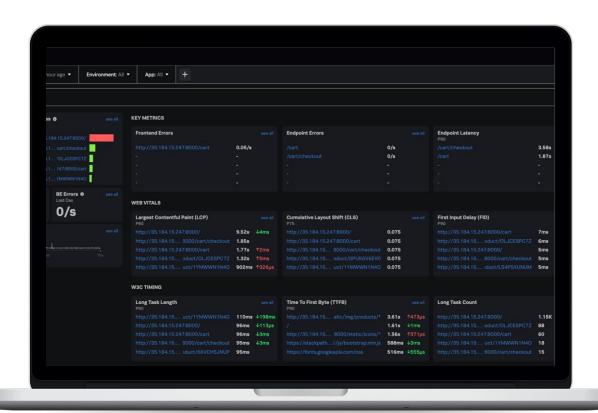
#### Splunk RUM

#### 真實用戶監控

Industry's only end-to-end, full-fidelity visibility into end user experiences

- Track and monitor continuously for performance
- Elevate quality end-user experiences in real time

- Simplify troubleshooting for faster resolution
- Unlock user data through open standards
- Built for Observability, with flexibility and choice
- v1 Browser-only. Native-mobile support on roadmap



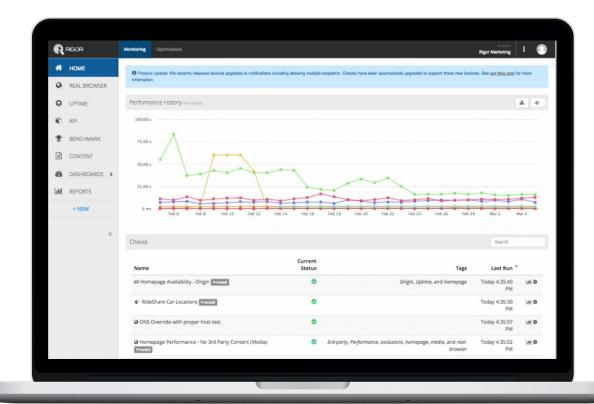


## Splunk Synthetic Monitoring

# 網站綜合壓測

The leading fully featured synthetic monitoring solution for application transactions

- Record and test user journeys in minutes
- Proactively reduce performance regression
- Emulate real-world service dependencies
- Robust, tightly integrated real-time notification
- Low touch performance baselining

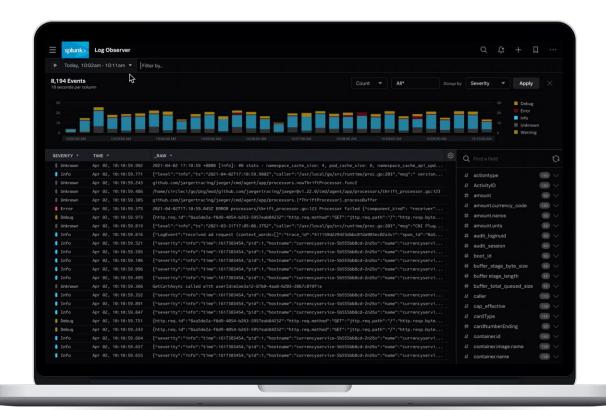


#### Splunk Log Observer

#### 日誌調查工具

Log Investigation for DevOps & Security

- Fast start + fast troubleshooting
- Graphical Log Exploration without the need for a query language
- "Live Tail" Real time log insights optimized for debugging
- Infinite Logging Ingest all the data, index the most valuable data
- the data, index the most valuable da
   Security & Audit Use cases

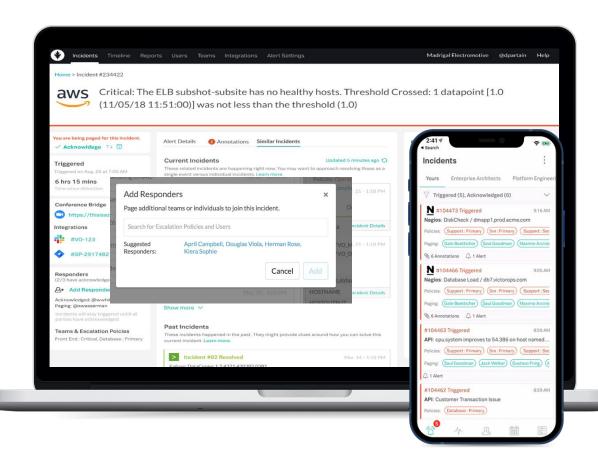


# Splunk On-Call

### 事件協同接單

Collaborative Incident Response

- Intelligent on-call
- Post-incident analysis and reporting
- Mobile-first





# 實機展示

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splunk'> turn data into doing

splunk

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#### Welcome to Splunk Observability Cloud

#### ♣ APM

Discover application dependencies, isolate issues and optimize performance with automatically generated service maps, multi-dimensional tag analysis, and full-fidelity trace search.

#### RUM

Analyze front end performance, javascript errors and user behavior. Isolate problems with end-to-end views that connect front end traces with corresponding back end traces from APM.

#### ជំ Infrastructure ◀

See patterns, trends and anomalies for your infrastructure in aggregate views, or drill into the health, performance and capacity of individual hosts, containers, databases and more in real-time.

#### (!) Alerts

Set up alerts to detect outliers or anomalies in seconds, and get notified through your favorite incident response or chat tools.

#### © Log Observer

Investigate issues with point-and-click querying. Correlate logs with infrastructure and application metrics and traces for fast, in-context troubleshooting.

#### ₽ Dashboards

Dashboards provide useful insights into your systems and services. Enrich and customize them to better suit your environment.

#### About this Suite

single, tightly integrated suite of products.

Splunk Observability Cloud brings together our best-in-class solutions: Splunk Infrastructure Monitoring, Splunk APM, Splunk RUM, Splunk Log Observer into a

It delivers a consistent user experience that combines metrics, traces, and logs giving IT and development teams a simple and seamless workflow across monitoring, troubleshooting, investigation, and response. It's the industry's only suite that offers full-stack, end-to-end observability across any environment and the entire spectrum of application architectures.

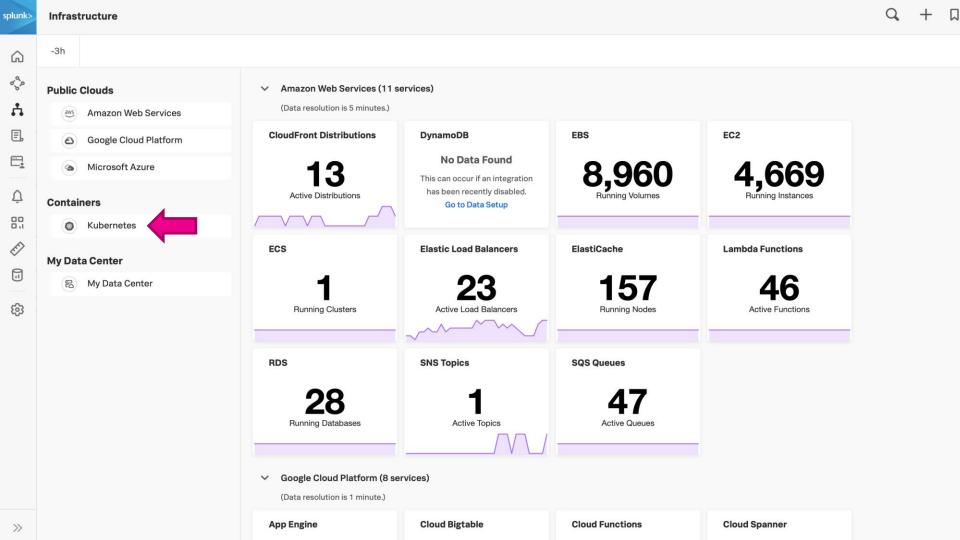
#### Support

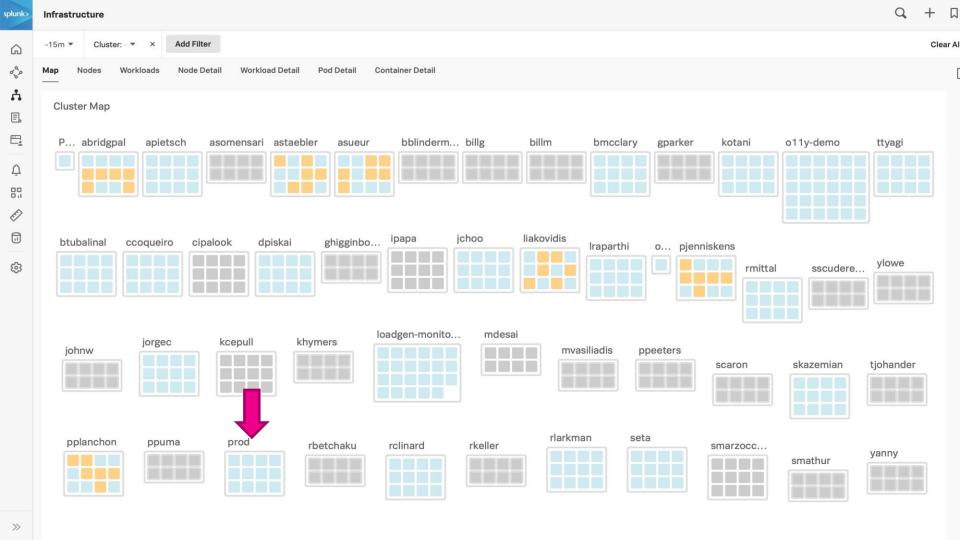
#### Documentation

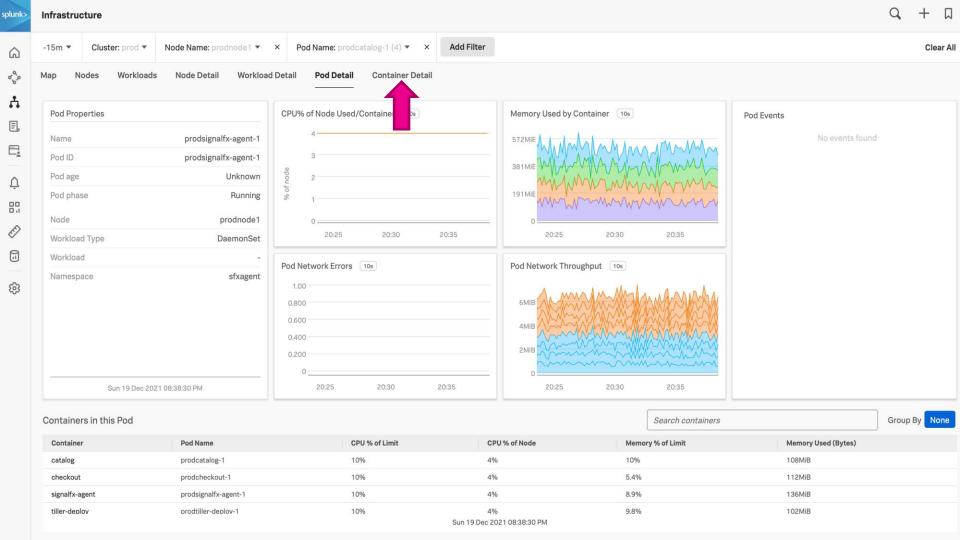
Learn more about the Observability Cloud with step by step tutorials on how to get the most out of your account. View Documentation [2]

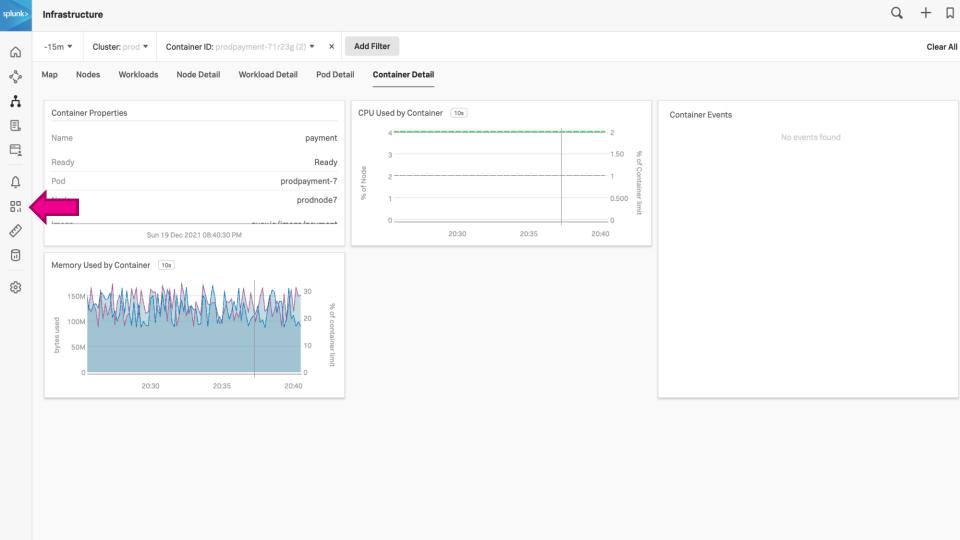
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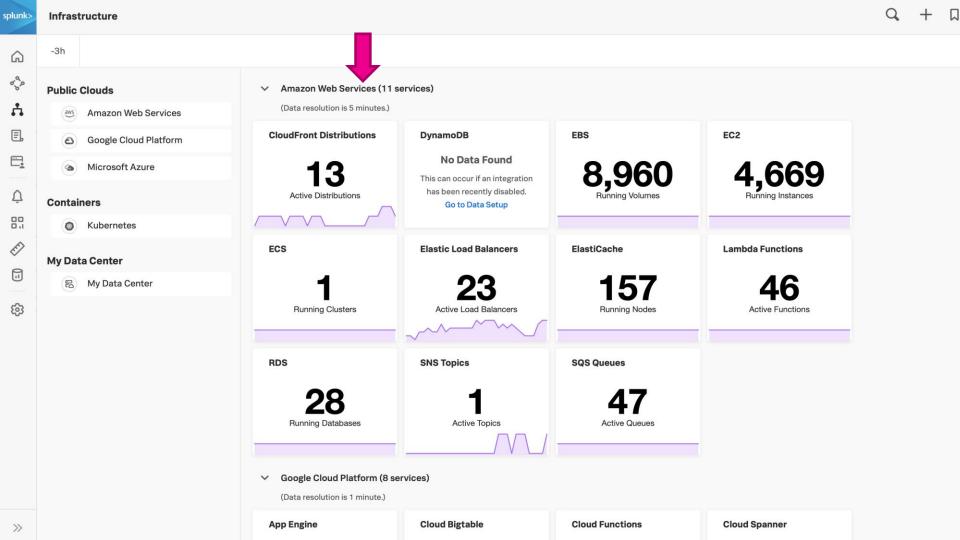
Need additional help? Reach out to our support team with any questions. Reach out to support at: observability-support@splunk.com.

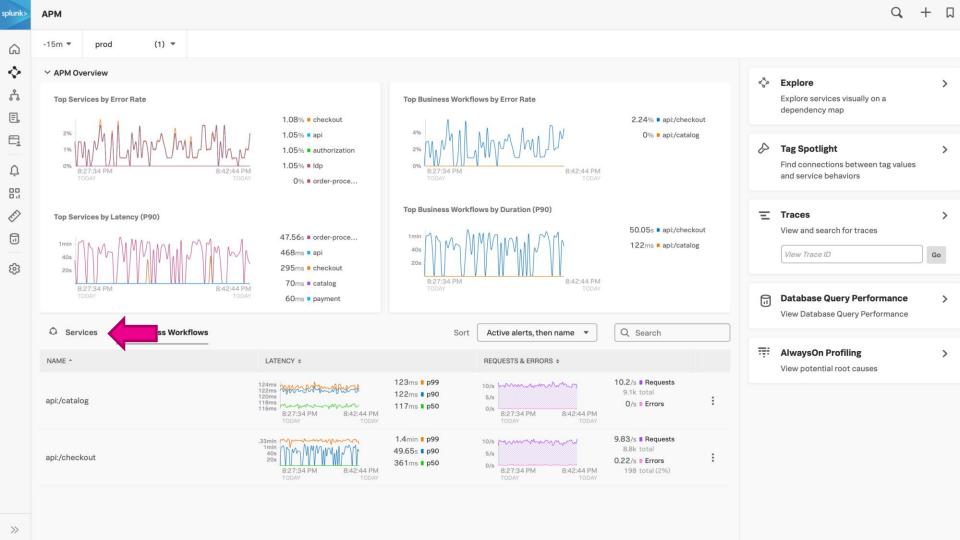


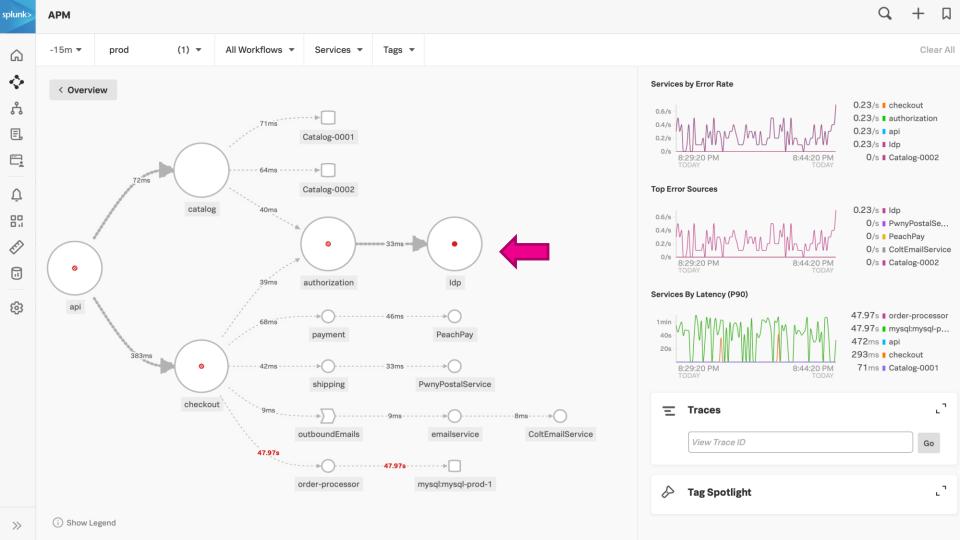


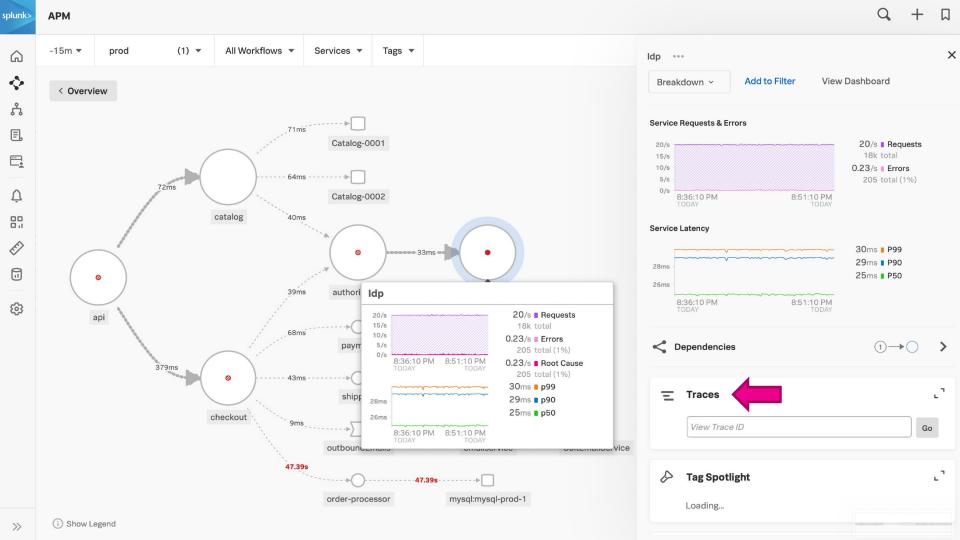




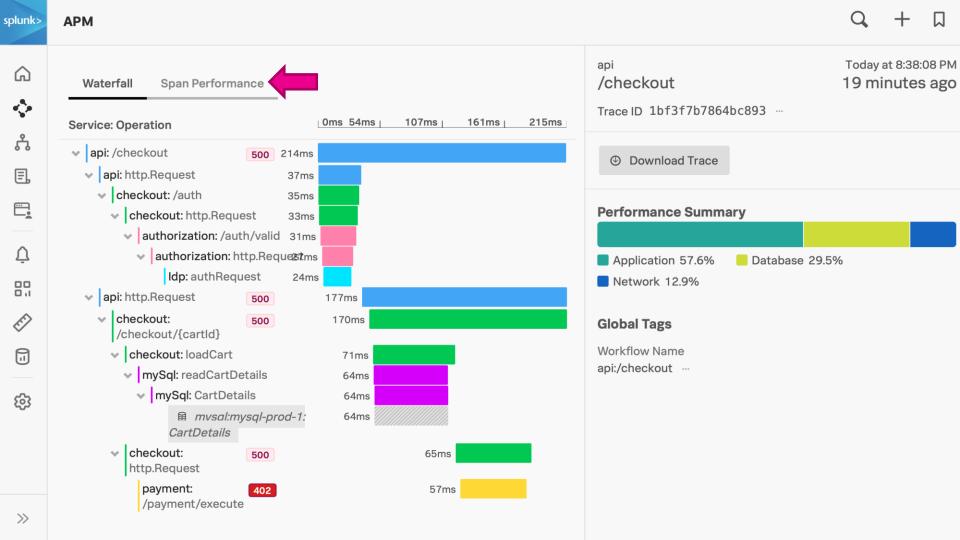


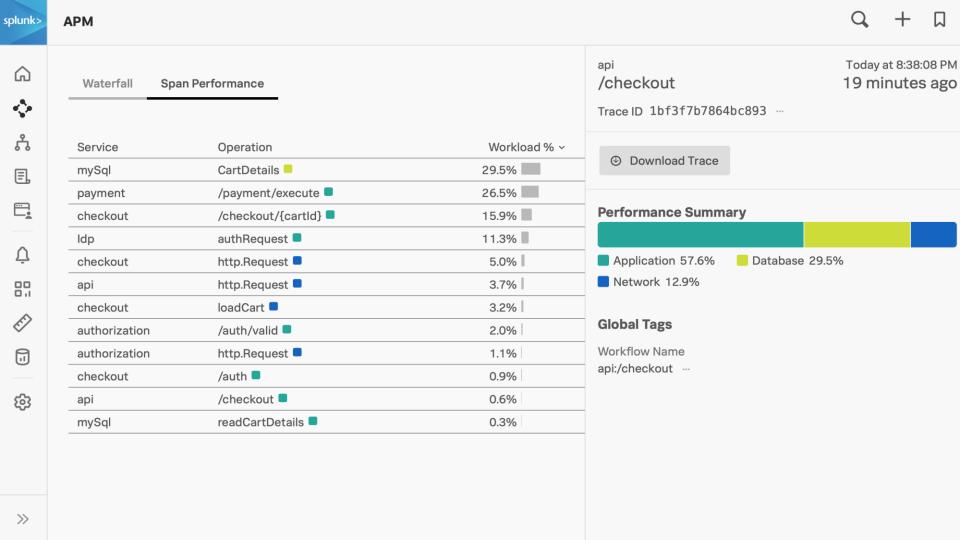


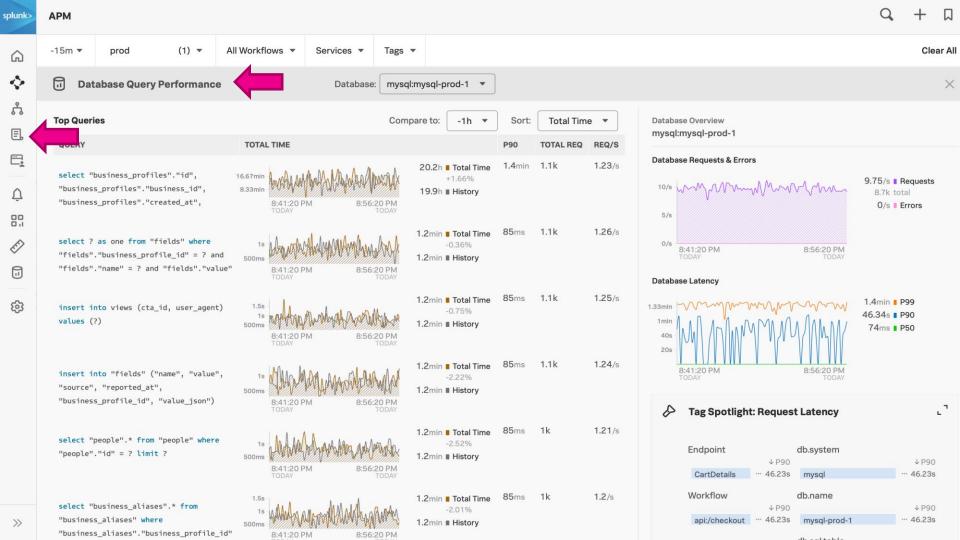


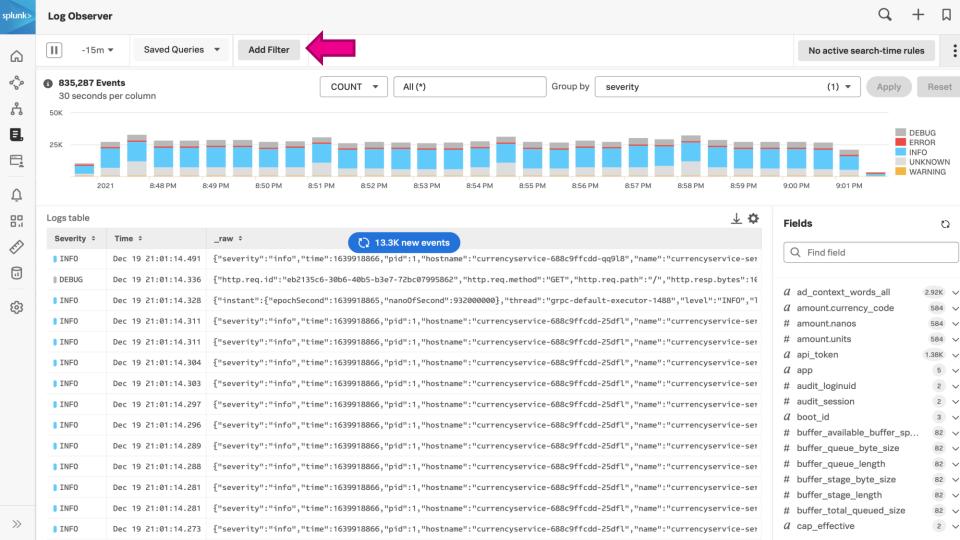


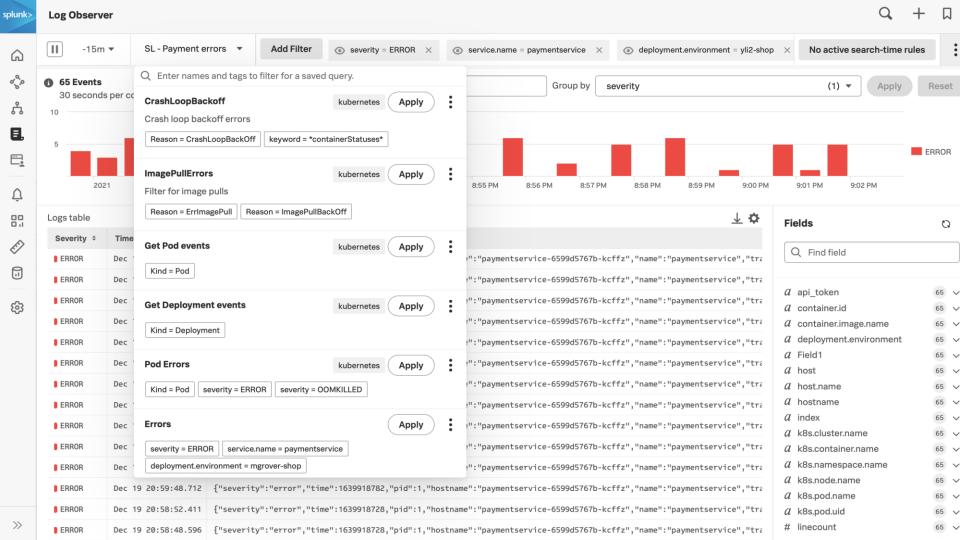
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	10dc55423ea714fb	Dec 19 2021 20:38:53	frontend: POST /setCurrency	frontend	1	138µs
	10e046ac759d617f	Dec 19 2021 20:38:11	frontend: GET /cart	frontend (21) productcatalogservice (10) currencyservice (5) cartservice (3)	6	98ms
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Ţ				Galactus.Postgres:98321		
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E	115771eb624b6a19961 8a9caba00f69c	Dec 19 2021 20:38:09	currencyservice: grpc.hipstershop.Currency Service/Convert	currencyservice	1	151µs
ī	11cc852affbd4478	Dec 19 2021 20:38:52	checkoutservice: /grpc.health.v1.Health/Ch eck	checkoutservice	1	112µs
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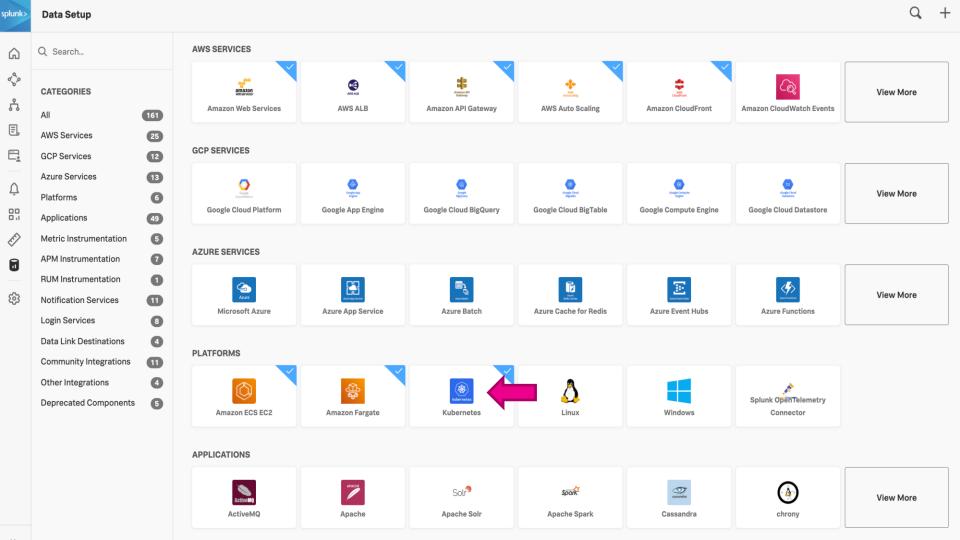












### **Data Setup**







Azure Services

Platforms

Applications

Community Integrations



### **Kubernetes**

Quickly set up monitoring of your Kubernetes environment by collecting metrics, traces, and/or logs in order to observe the health of nodes, pods, and containers.

### DESCRIPTION

This wizard guides you through setting up the Splunk OpenTelemetry Connector for Kubernetes, which allows the Splunk Observability Cloud to monitor your Kubernetes environment. This process deploys the Splunk distribution of the OpenTelemetry Collector along with Fluentd via a Helm Chart in order to support the collection of metrics, traces, and logs.

The OpenTelemetry Collector is packaged in a container and deployed as a Daemonset on each node in your Kubernetes cluster. It collects and receives metrics from software and services on all nodes in the cluster where it is deployed. It also serves as a destination for spans.

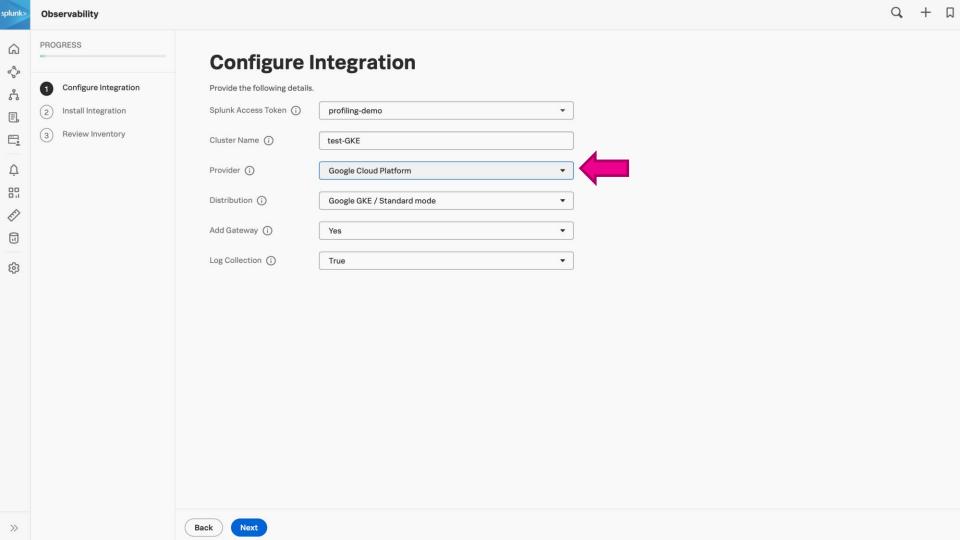
The Daemonset also runs Fluentd to collect logs. By default, it collects logs for applications that are running in the Kubernetes cluster as well as the logs for Kubernetes itself (for example, logs from kubelet, apiserver, etc.). It reads logs from both the file system with the fluentd tail plugin and systemd journal with fluent-plugin-systemd.

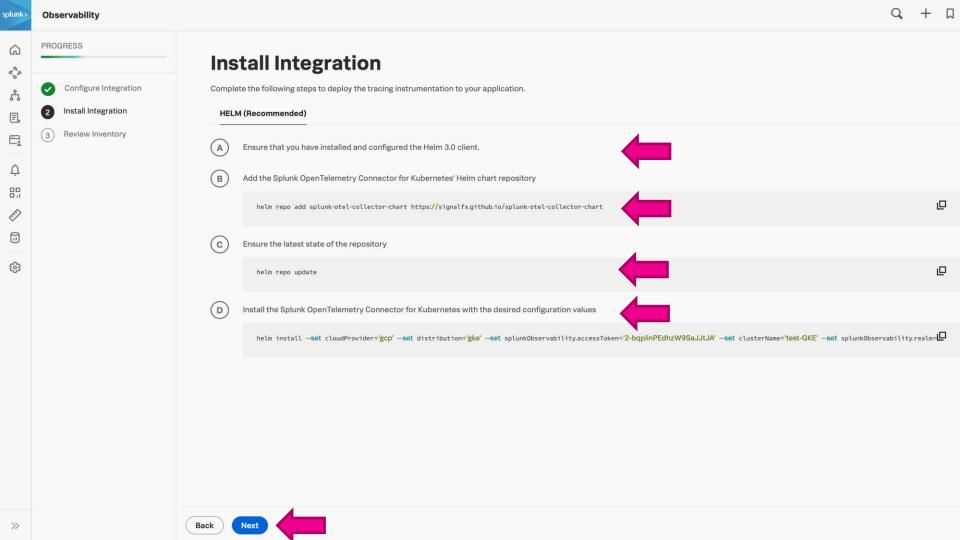
In order to process data from an OpenTelemetry Collector Daemonset as well as from the Kubernetes API, clusters larger than 25 hosts can and should back their OpenTelemetry Collector Deployment by a Kubernetes Service.

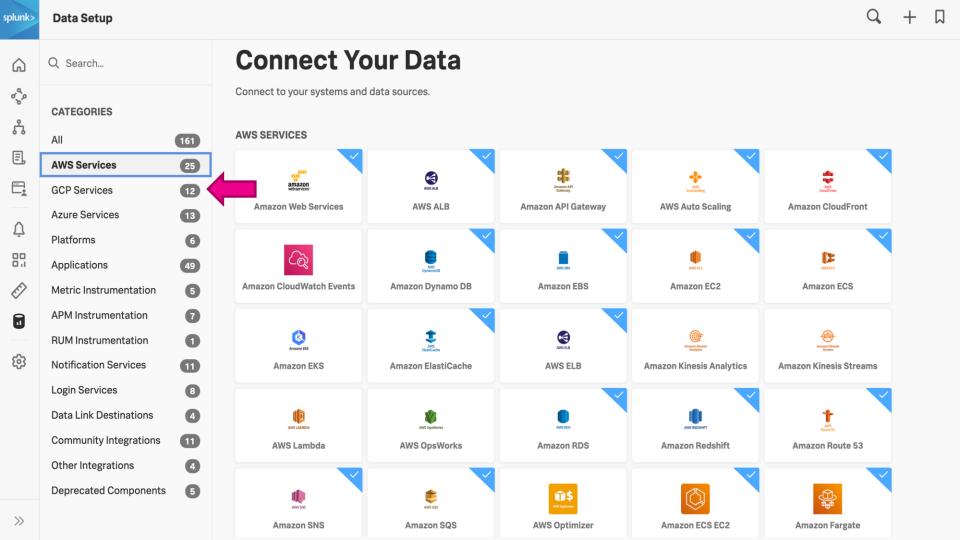
Cancel

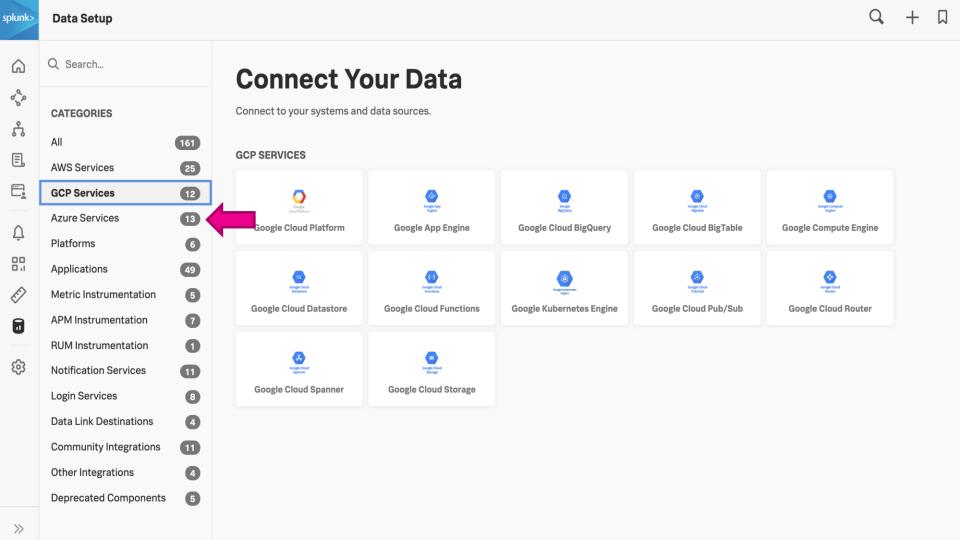
**Add Connection** 













# 客戶案例分享

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# Splunk Observability Cloud 對客戶帶來的好處

More productive developers and happier customers

Release Quality and Velocity 版本發佈品質、速度

**8X** 

Higher quality and faster code releases for new launches and updates

Customer Experience 客戶滿意度

100X

Fewer missed anomalies and end user-impacting incidents as well as ability to effectively optimize experience System Availability 系統可用度

80%

Faster identification, acknowledgement and resolution of defects Developer Efficiency 開發者工作效率

**70%** 

Reduction in developer disruptions from fewer incidents and less time spent troubleshooting defects

### Lenovo

# Lenovo Offers Frictionless ECommerce Experience With Splunk Observability



https://www.splunk.com/en\_us/customers/success-stories/lenovo-with-splunk-observability.html

### Key Challenges

Operating an e-commerce site often means getting unexpected web traffic and data usage spikes, so performance, stability and flexibility are top priorities, especially when cloud migration is also underway.

### **©** Key Results

With Splunk Observability Cloud, Lenovo cut troubleshooting time in half, reduced total cost of ownership and maintained 100% uptime despite a 300% increase in web traffic.



# Splunk Recognized as the 研究報告分析 Market Leader in Observability 市場領導者

Top-ranked vendor and only Outperformer in GigaOm Radar for Cloud Observability

- Splunk earns highest ranking of all vendors, beating Datadog, New Relic & Dynatrace
- GigaOm praises Splunk Observability's "massive scalability, sophisticated in-stream analytics and native OpenTelemetry support."
- "Splunk, with its multiple recent acquisitions to bolster the Observability stack, is an outperformer in this space."

Andy Thurai, Senior Analyst, GigaOm





# Splunk Observability Cloud 五倍振興的優勢

Five attributes of an effective Observability Environment

Real-Time 即時收集



Instant analysis and insight to drive down time to respond and resolve End-to-End Full Stack 完整套件



Unified interface and integrated workflow for monitoring, troubleshooting, investigation Analytics Powered 分析驅動



Full-fidelity data analysis and correlating data. For fast alerts and investigations with no dead-ends Enterprise Grade Scale 企業等級



Scale, pricing, role-based capabilities that make Splunk easy for enterprises to adopt and scale Open Standards 開放標準



Lower cost to maintain and prevent vendor lock-in

splunk's turn data into doing

# 試用 Splunk Observability Cloud 免費 FREE for 14 days

https://www.splunk.com/en\_us/observability/o11y-cloud-free-trial.html



# 待會,歡迎大家參加:

604會議室

A 111-1-

15:30 - 17:00

可觀察性 Observability 實戰工作坊:獲

取 DevOps 實踐的基本原則

蘇禮順 | Splunk 台灣區資深售前工程師

完成的,會有 『小米 洗手機』小禮物~

完成的, 會有 『小米 洗手機』小禮物~



# Thank You!

